

The Villages Women's 18-Hole Golf Association

BIG SISTER PROGRAM

Revised 01-22-22

Thank you for agreeing to be a Big Sister for one of our new 18-Hole ladies members.

This will involve welcoming your new member (little sister) to our 18-Hole ladies group and showing her how it works. This involves the following:

Prior to First Playday / Meeting Please make a phone call to her to introduce yourself and give her a welcome. Give her your phone number to call or e-mail address if she has any questions. Most of the information she needs will be in her Handbook but new members may not read it or may not understand it.

During the First Playday and / or Meeting

- Playing with her the first time she comes out to play with the Club. If you are not playing on her first outing, please assign a substitute "Big Sister" to be with her for that one playday.
- Introducing her around to other members and generally try to make her feel at home.
- The "Big Sister" will show her:
 - How to sign up on Chelsea and adjust /post her scores. Post all your own scores other than Thursday Play Days and Tournaments that will be posted for you.
 - Explain "ready golf" and tricks for keeping up with the group ahead as well as etiquette within her group.
 - Make sure she knows basic rules, especially how to drop from water hazards, take relief from cart paths, etc.
 - On playday, help her find her name and tee assignment on the pairing sheets on the table by the Pro Shop.
 - Show her how to sign up for lunch and encourage her to participate. Accompany her for the first time to explain the lunch procedure.

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- Explain the Chip-in pot. Let her know she must sign the book for chip-ins and birdies after play.
- Make sure she knows the deadline for signing in is twenty minutes (by 8:10 AM) before the beginning of play. She also needs to be at her tee 10 minutes before the shotgun if she's in the "A" Group. (If there are two groups on a hole, the "A" Group tees off at 8:20 AM).
- After play, make sure she knows where to turn in her completed scorecard with all required information – (Signatures, etc.) Not later than 1:15 PM.
- It would be helpful to pair her with different members each week for about a month.
- Show her how to "pop" a card if she does not know how. (this is typically done by the Pro Shop.)
- Explain the Saturday morning 18-Hole tee times and sign-up procedure.
- Keep your new "Little Sister" informed about upcoming events and tournaments.
- Your goal is to make our new member feel comfortable and welcome. It's not always easy joining a big group and I'm sure your efforts will be appreciated.